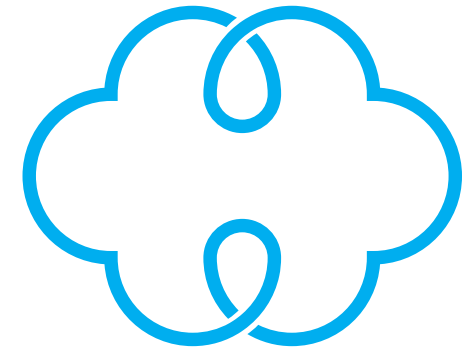# HYPERNEPH

BEYOND THE CLOUD

Get started:

Call us on 0800 680 0922/020 3432 0420
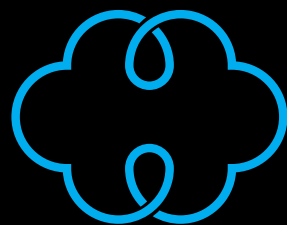
www.hyperneph.com info@hyperneph.com

HYPERNEPH

BEYOND THE CLOUD

You've heard about "network uptime", but Hyperneph takes you to the next level - we *guarantee* the availability of your online business 24/7

Call us now to start your transition to rock-solid hosting - enhance your online reputation and make more sales by always being "open for business"

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BEYOND THE CLOUD

MONTHLY CLOUD HOSTING SERVICES

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HYPERNEPH CLOUD HOSTING BENEFITS

	Cloud 1 — Ground Level from £20	Cloud 2 — Cloud Level from £200	Cloud 3 — Beyond the Cloud £POA
Availability guaranteed	100% network uptime AND 100% application SLA	100% network uptime AND 100% application SLA	100% network uptime AND 100% application SLA
Regular backup	Daily	Real time (instantaneous)	Real time (instantaneous)
Historical backup	Optional add-on	7 days of daily snapshots	Bespoke
100% privacy: ownership of data	Yours	Yours	Yours
UK-based data storage as standard	Yes	Yes	Yes
Easy switchover managed by us	Yes	Yes	Yes
100% UK-based technical support 24x7x365	Telephone (reactive)	Telephone (proactive)	Telephone, face to face or bespoke
Dedicated UK-based support and account management	One of our team	Your own named, dedicated managers	Your own named, dedicated managers
Page views per month	Up to 20,000	Up to 1 million	Unlimited
Provision for traffic spikes and trending	Guaranteed web/app availability*	Guaranteed web/app availability*	Guaranteed web/app availability
Fixing code issues	Optional add-on	Yes (basic)	Enhanced and proactive
Application structure review	Optional add-on	Yes (basic)	Enhanced
Data transfer allowance per month	100Gb	1Tb	Unlimited
Multiple data centre operations	Single	2 or more	Bespoke
Dedicated server	Shared	Yes	Yes
Green: carbon neutral	Yes	Yes	Yes
Supported technologies	WordPress, Drupal, Magento and many more (just ask!)	Plus Ruby on Rails, NoSQL, .NET and many more (just ask!)	Bespoke
Detailed service monitoring	Overview server health	Application level monitoring	Application and component level monitoring
Name server management	Optional add-on	Yes	Yes
Global data centre availability	UK	Options available	Bespoke
Global reliability and speed testing	No	Options available	Yes
DDoS protection	No	No	Yes
Host access	SCP/FTP	SSH/SCP/FTP	Bespoke
Physical access to data centre	No	Options available	Yes
High security 'Tier 3' data centres	Yes	Yes	Yes

As all our clients' online businesses are unique, all prices are estimates until we fully understand your hosting requirements. Prices plus VAT. Our Terms and Conditions apply. *Subject to fair use policy.
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